SYNERGY KNOWLEDGE

OPERATIONAL
RISK MANAGEMENT

12th - 13th December 2018
Ve Hotel & Residence, Bangsar South,
Kuala Lumpur Malaysia

16CPE points

HRDF

> *"Effectively managing operational risks is a critical aspect of business strategy for any business."*

Iyad Mourtada, CFE, CIA, CMA, CCSA, CRMA, CPLP, CSX, M.A. is an international speaker, trainer and author with a diverse background in internal auditing, Forensic Investigation and fraud examination. Over the last Iyad had taught various unique auditing and financial courses to multinational corporations and government entities globally. Iyad had used the modern psychology theories combined with innovative, interactive and creative teaching methods to add value to the learning process of more than 10,000 professionals globally.

Iyad is the General Manager of OpenThinking, a leading business training company in Dubai and an authorized trainer with the ACFE to teach the CFE Exam Review Course in the UAE. He is the author of several internal audit and anti-fraud books and frequent speaker in many international conferences for IIA, IMA and ACFE.

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PROGRAM OVERVIEW

Effectively managing operational risks is a critical aspect of business strategy for any business. Effective management of risks can ensure that your organization achieve its objectives while continuing to serve its stakeholders. You will learn about the best current practice in operational risk management on how to identify and prevent occurrence of risks in the business context, assess risk appetite within your organization, set up the most effective risk management framework as well as strategies for risk monitoring and reporting. Also, the course covers how organizations should implement effective risk management to achieve their objectives using Enterprise Risk Management Process, Enterprise Risk Management COSO Framework, ISO 31000 Risk Management.

WHO SHOULD ATTEND

- Risk Managers
- Internal Auditors
- Project Managers
- Operational Managers
- Financial Professionals
- Business Executives

KEY LEARNING OBJECTIVES:

- Identify, Understand, and Analyze your risks
- Understand the most effective strategies for managing operational risk
- Understand specific risks and their impact on operational efficiency
- Place operational risk within broader enterprise risk management and corporate governance structures
- Gain the tools to implement operational risk management in practice
- Explore through case studies current best international standards
- Understand how to manage and monitor risk effectively
- Understand the Operational Risk Management frameworks including COSO ERM and ISO 31000

COURSE OUTLINES FOR 2 - DAYS

Introduction to the Risk Management Process:
1) Define risk and risk management process
2) Understand how to identify risks based on the organization objectives
3) Discuss the decision making theory
Case Study: Make business decision group

Introduction to Enterprise Risk Management:
1) Understand the COSO framework
2) Understand the strategic, operational, reporting and compliance objectives of your organization
3) Identify the formal and informal controls
4) Define the Enterprise Risk Management process
5) Discuss the difference between inherent risk, residual risk and acceptable risk
Case Study: Identify the objectives

COSO Enterprise Risk Management:
1) Understand the internal environment
2) Define how objectives are established
3) Identity the event and factors that drive risks
4) Identify, assess and rank risks
5) Define the risk response based on the risks
6) Understand the control activities and the risks related to them
7) Discuss how information about risks and controls is communicated
8) Understand the ongoing monitoring activities related to control and risk management processes

ISO 31000 Enterprise Risk Management:
1) Understand the principles, framework, process of 31000 ERM
2) Establish the context and Identify the risk
3) Analyze the risk and evaluate the risk
4) Mitigate and reduce the risk
5) Monitor, review, evaluate ERM process
Case Study: Establish ISO 31000 ERM

Implementing Effective Risk Management Process:
1) Evaluate the COSO ERM effectively
Case Study: Implement ERM Process
2) Understand the qualitative and quantitative assessment
3) Evaluate the risk assessment process
Case Study: Identity and assess risk in your organization
4) Use risk profiling and risk register
5) Create risk map and control/risk matrix
6) Evaluate the risk reporting process
7) Understand the role internal auditor relate to ERM
8) Contribute to the improvement of ERM process
Case Study: Contribute effectively to the ERM process
9) Define the risk tolerance, risk appetite, and risk attitude
10) Evaluate the risk governance process
11) Audit the risk management process and communicate findings effectively

Risk Intelligence:
1) Understand the concept of risk intelligence
2) Calculate your risk intelligence scoring (Risk IQ)
3) Understand the cultural risk and role of informal controls
4) Describe the concepts of "Wild Cards & "Black Swan"
5) Deal with new type of risk and uncertainty in current business environment
6) Understand the important of IT and Fraud Risks
7) Describe the Enterprise Risk Intelligence (ERI)
8) Use Intelligence Risk Management System
9) Utilize GRC to automate the risk management process
Case Study: How do you handle risk in your process

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Register Now : marketing@synergyknowledge.com.my

Registration Fee Details

Regular Fee:	RM4900.00 per pax
Early Bird Fee: (Register by 15th October 2018)	RM4600.00 per pax
Group Registration of 3	Register 3 or more RM4900.00 & Get 1 free seat

HRDF CLAIMABLE

Payment Method

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Ways to Register

To register for the course, fax, email or mail this whole page to:

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@ Email: admin@synergyknowledge.com.my

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Suite C-16-6, Level 16, Tower C, Wisma Goshen
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Off Jalan Pantai Baru, 59200 Kuala Lumpur

Venue details

VE Hotel & Residence
Bangsar South City, No.8, Jalan Kerinchi
59200 Kuala Lumpur, Malaysia

BOOKING CONDITIONS

1. Registrations will be confirmed upon receipt of your completed registration form.
2. Full payment must be made before the date of the conference.
3. If you are unable to attend, a substitute delegate is welcomed at no extra charge. Please provide the name and the title of the substitute delegates at least 5 working days prior to the conference/workshop. Alternatively, your registrations can be credited to a future events within the next 6 months
4. Cancellations must be in writing by fax or email at least 2 weeks prior to the event. Regrettably, no refund can be made less than 2 weeks prior to the event and the amount will remain pay above in full. However, a complete set of conference documentation will be given
5. All speakers and topics are correct at the time of printing. Synergy Knowledge reserves the right to substitutes speakers and cancel or alter the content and timing of the programme for reasons beyond its control

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